



**POLK COUNTY  
PUBLIC SCHOOLS**  
STUDENTS FIRST

## 2019 Feedback Survey Parent Scorecard

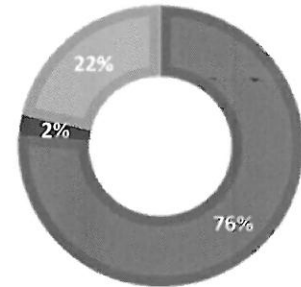
The 2019 Parent Feedback Survey collected parent perceptions regarding school service, environment, safety, and academics as feedback on the District's general performance.

### Number of Survey Participants



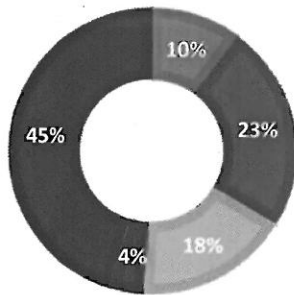
Parents  
4,202

### Reported Frequency of Contact with Schools



■ Frequent  
■ Never  
■ Seldom

### Reported Length of Polk County Residence



■ 1 to 3 years  
■ 11 to 20 years  
■ 4 to 10 years  
■ Less than 1 year  
■ More than 20 years

### General Perception of District Based on Media

	2019	2018	Change
Social Media (Facebook, Twitter, blogs, etc.)	4.03	4.06	↓
Television & Radio	3.76	3.78	↓
Newspapers	3.65	3.71	↓
School District Website (www.polk-fl.net)	4.37	4.40	↓
Word of Mouth	3.60	3.68	↓

### Perception of Schools

		2019	2018	Change
Service	I believe school staff respond to me in a timely manner.	4.00	4.15	↓
	I believe school staff stay in touch with me through letters, events, phone calls, and/or emails.	4.06	4.14	↓
	I believe school staff are available to assist me when I need help.	4.05	4.17	↓
Environment & Safety	I believe school staff care about students at this school.	4.11	4.22	↓
	I believe school staff embrace cultural diversity at this school.	4.06	4.12	↓
	I believe I am welcome and respected at this school.	4.11	4.21	↓
	I believe this school provides a safe learning environment.	4.08	4.15	↓
	I believe rules are applied consistently to all students.	3.73	3.85	↓
	I believe this school maintains a clean and tidy appearance.	4.16	4.24	↓
	I believe school staff hold students to high academic standards.	4.07	4.15	↓
Academics	I believe school staff use different ways to help students learn.	3.96	4.04	↓
	I believe this school offers a wide selection of courses and after-school programs.	3.74	3.87	↓
	I believe school and district leadership provide quality teachers.	3.92	4.01	↓
	I believe this is a good school.	4.09	4.19	↓

### Perception of the District

		2019	2018	Change
Resources	I believe the Polk County Public School District maintains clean and tidy facilities.	3.89	3.95	↓
	I believe the Polk County Public School District's bus service is satisfactory.	3.45	3.51	↓
	I believe the Polk County Public School District makes responsible financial decisions.	3.27	3.27	↔
	I believe the Polk County Public School District receives adequate funding.	2.61	2.66	↓
	I believe the Polk County Public School District operates with financial transparency.	3.21	3.26	↓
	I believe the Polk County Public School District effectively implements programs to raise student achievement.	3.58	3.60	↓
Performance	I believe the Polk County Public School District provides opportunities for parents and the community to become involved in schools.	3.56	3.94	↓
	I believe graduates of the Polk County Public School District are prepared for college and/or the workforce.	3.51	3.59	↓
	I have a positive perception of the Polk County Public School District.	3.61	3.64	↓

Note: Ratings based on a scale of 1.00 to 5.00

- score < 3.0
- score between 3.0 and 3.9
- score > 4.0

Product of the Office of Assessment, Accountability, & Evaluation in collaboration with the Office of Public Relations & Strategic Partnerships